

INVESTIGATION OF HOARDING BEHAVIOR - TELEPHONE FLOWCHART

1. LOG IN the report of possible hoarding behavior. Obtain as much information as possible about the complaint.
2. EVALUATE the report to determine which member group should be the PRIMARY INVESTIGATOR for an initial investigation.
3. REFER the report to the proper member group or INVESTIGATE the report to determine its validity and severity. Request assistance, if needed, to resolve the issue.



